



# “Out of Spec” Modems

Understanding the How’s and Why’s, and Troubleshooting

March 20, 2013 – Compas, Morganton, NC

## Two Sessions! 9:00AM and 1:30PM

### Topics

#### DOCSIS Modem Processes

What is happening when a modem is out of spec, and why...

How should a tech bring this modem back into specification?

Why would a tech increase power to the modem?

### Speakers

Technical Representative from Arris



Jeff Skelnik  
Charter Communications



This training session supports the following SCTE Certifications - Broadband Premises Installer (BPI), Broadband Premises Technician (BPT), and Broadband Premises Expert (BPE). Certification testing is also available during this session.

*(All testing candidates must pre-register for certification testing)*

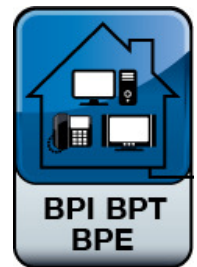
**When:** Wednesday, March 20, 2013  
8:30a Registration, 9:00a-11:30a Tech Session I  
12:00p Lunch (Free for all registered attendees)  
1:00p Registration, 1:30p-4:00p Tech Session II

**Where:** City of Morganton – Compas Cable  
305 E. Union Street, Suite A100  
Morganton, NC 28655



**Member Appreciation**  
All pre-registered attendees receive a free Piedmont SCTE Chapter USB Drive!

**No Charge Training for Members and non-Members**



## Register Now!

Via Email: [register@piedmontscte.org](mailto:register@piedmontscte.org) or Online: <http://www.piedmontscte.org/>

Questions? Email us! [info@piedmontscte.org](mailto:info@piedmontscte.org)

